

Pirate Tutoring Center 2012-2013

Contact Information:

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PTC Staff:

Elizabeth Coghill, Director

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Mission of the Pirate Tutoring Center (PTC) is to provide support for students through peer academic tutoring, academic success strategies, individual assessment and consultations, and outreach initiatives, programs and services that promote retention, meeting academic requirements and timely graduation.

Contact Information

Address: 2300 Old Cafeteria Complex

Website: www.ecu.edu/piratetutoringcenter

Phone: 252-737-3009

The 2012-2013 academic year was highlighted by:

- Served 24% of undergraduates (4,785 students)
- Established Old Cafeteria Center location
- Served 53 course areas
- Expanded tutoring delivery methods
- Established digital tutoring services
- Trained and Supervised 472 students in Tutor Crew
- Volunteered 9,890 plus hours by Tutor Crew
- Recognized as a CRLA Tutor Certificated Program
- Partnered with College Star and Title III grants

Pirate Tutoring Center Services

Tutoring Services are offered Monday –Thursday by daytime appointment (8am to 5pm) and evening (6:30pm to 9pm) walk-in sessions.

Frequency of visits has steadily increased over the last five years. For 2012-2013, 4,785 tutees were served; there were 23,792 tutoring visits (a 10,141 visit increase from the previous year).

PTC At A Glance 2008-2013

Academic Year	Number of Tutors	Number of Tutees	Number of Tutoring
2012-2013	472	4, 785	23,792
2011-2012	369	4,305	13,651
2010-2011	299	4,109	11,412
2009-2010	186	2,366	6,324
2008-2009	99	1,254	2,344

Academic Support are offered to students each semester by individual appointment, class presentations, tailored workshops, and the Fall Freshman Immersion Program.

- 629 study skills appointments
- 123 students participated in 20 study skills workshops
- 39 students participated in the Freshman Immersion Program (FIP)

Starfish was further enhanced with additional roles added to which included Athletic Advisors, Campus Living, Major 2 Advisors, and Project STEPP. Research was conducted during the year using faculty, advisors, and students regarding the usage and perception of Starfish. Results provided positive and constructive information which will guide future initiatives.

Starfish Notifications AY 2012-2013

Notification Type	Fall 2012	Spring 2013	AY Totals
Kudos	15,235	15,371	30,606
Difficulty	10,980	10,013	20,993
Attendance	3,228	3,312	6,540
All Notifications	29,443	28,696	58,139

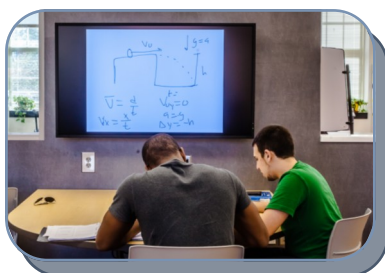


PTC Success Stories

Redefining Access to Tutoring Support Materials

PTC staff and tutors are redefining delivery methods used to provide academic support services to ECU students. Using the lecture capture software Tegrity, Thinkpad Tablets, and iPads, tutors are providing multiple approaches to present course support materials. Their efforts are being met with positive responses from tutees and faculty alike.

In AY 2012-2013 for the Physics 1250/1260 Tutorial Site, there were 8,550 student views totaling 695 hours of viewing time.



In Spring 2013, 84% of Physics 1250 students who utilized both Face to Face tutoring and Digital (Tegrity) tutoring passed (earning an A, B or C grade); a higher rate than non-tutored, digital tutoring only or face to face tutoring only cohorts.

2012-2013 Tutor Crew and CRLA Training

The PTC Tutor Crew reached 472 students in 2012-2013; the largest crew to date serving 53 courses.

The PTC received tutoring certification from the College Reading and Learning Association (CRLA) International Tutor Training Certified Program. The training process includes three levels of tutor training and competencies.

- **127 tutors meet Level 1 certification** (64% increase from AY 2011-2012)
- **27 tutors meet Level 2 certification**
- **Level 3 Training begins Fall 2013**

The PTC goals for academic year 2013-2014 include:

• Redesign Tutoring Services

The opportunity to redesign service hours/delivery is afforded by the ACCUSQL Center Management system. Beginning Fall semester, daytime tutoring appointments will be expanded to 53 courses, night walk in tutoring will be offered four nights per week to 27 high demand courses and digital tutoring will be provided for 12 courses.

• ADED 4500 Retreat and Training Delivery

ADED 4500 Leadership Retreat will be held August 11-13, 2013 at the Pocosin Arts Riverside Lodge, Columbia, NC. Twelve PTC Lead Tutors will participate and will later facilitate Peer Tutor training sessions in a new training style.

• Expansion of Digital Tutoring and Technology

Additional courses will be supported by Tegrity Blackboard sites starting Fall 2013. Course offerings will expand to include Chemistry 1150, 1160, 2750, 2760 and Biology 1100, 2140 and 2150.

• Increase Support Workshop Offerings

"Unleash Your Inner Nerd" workshop series will be conducted targeting Freshman not enrolled in COAD 1000 (Fall semester), probation students (Spring Semester), and Starfish identified students.

• Heighten Starfish Outreach

A comprehensive outreach plan will be employed expanding Starfish system education to faculty and advisors, student users, and providing further support to network offices responses.

• Host CRLA Conference

On Friday, October 4, 2013 professional staff will gather at the PTC to participate in a one day conference focused on impacting tutoring with technology and how to guide tutoring programs to achieve CRLA certification. All sessions will be facilitated by PTC staff.